# AI in Healthcare

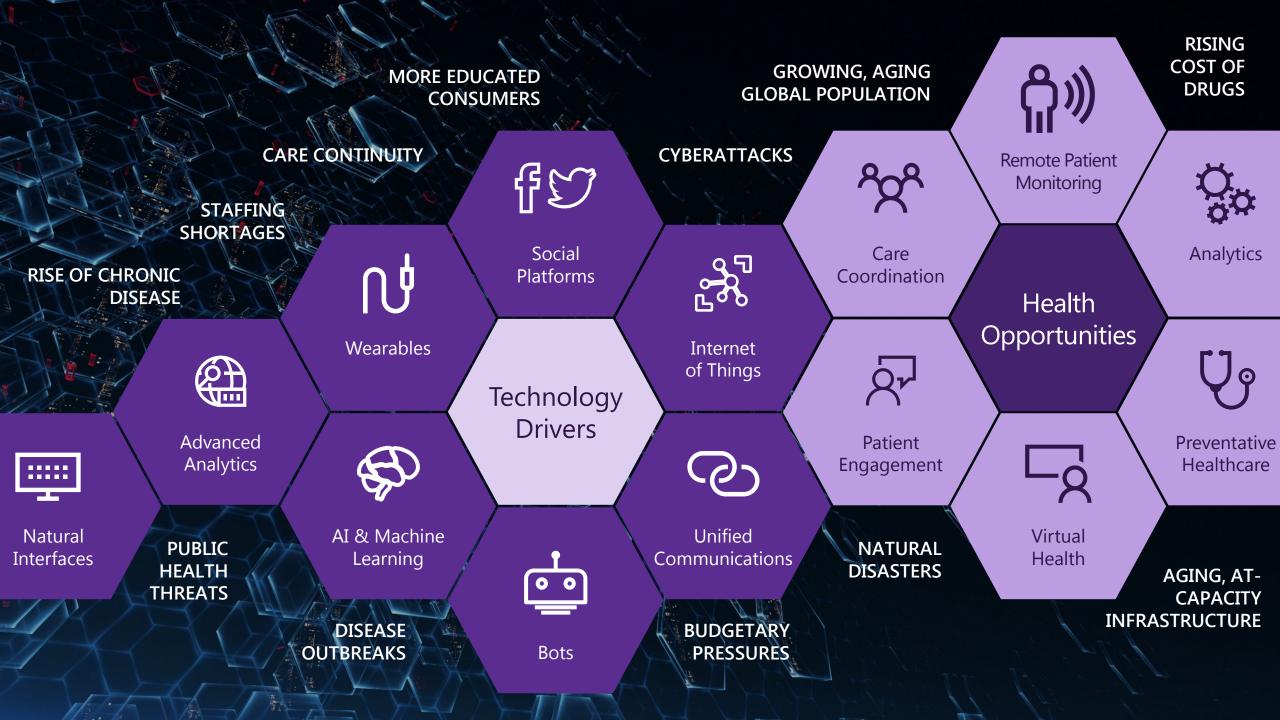
Lorenzo.Pengo@microsoft.com

CEE HQ Health Lead

Aka.ms/health

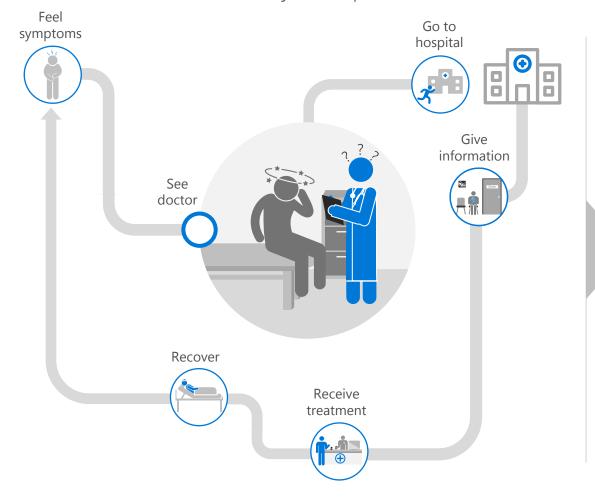
Microsoft



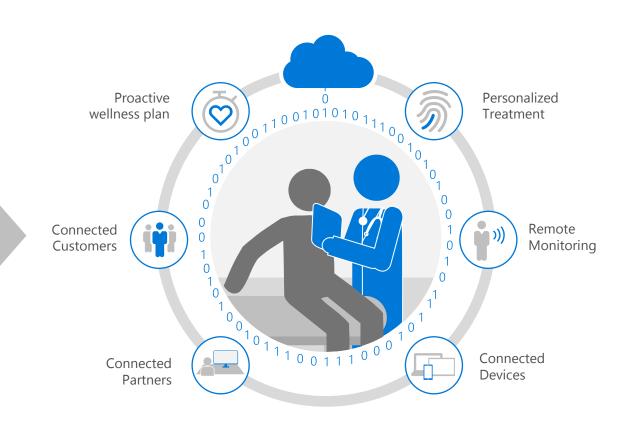


# Move to a patient-centric approach to health thru Digital Transformation

From a reactive, disconnected and cyclical process



To a continuous, collaborative approach that enables preventative care



## Health Analytics Convergence zones: setting the ground for AI and Cloud

### Correlational Data

Wearable Data, Geo-environmental, weather patterns, social services data etc.

Clinical Data EMRs, diagnostic images

Pharma & Life Science Data Clinical trials, genomics Big Data
Opportunities

Claims & Cost Data Claims, revenue cycle

Patient Consumer & Citizen Data

Purchasing patterns, social media, utilization of social services data Why AI? Why now?



AI in Health Use Case Taxonomy

## Clinical Analytics:

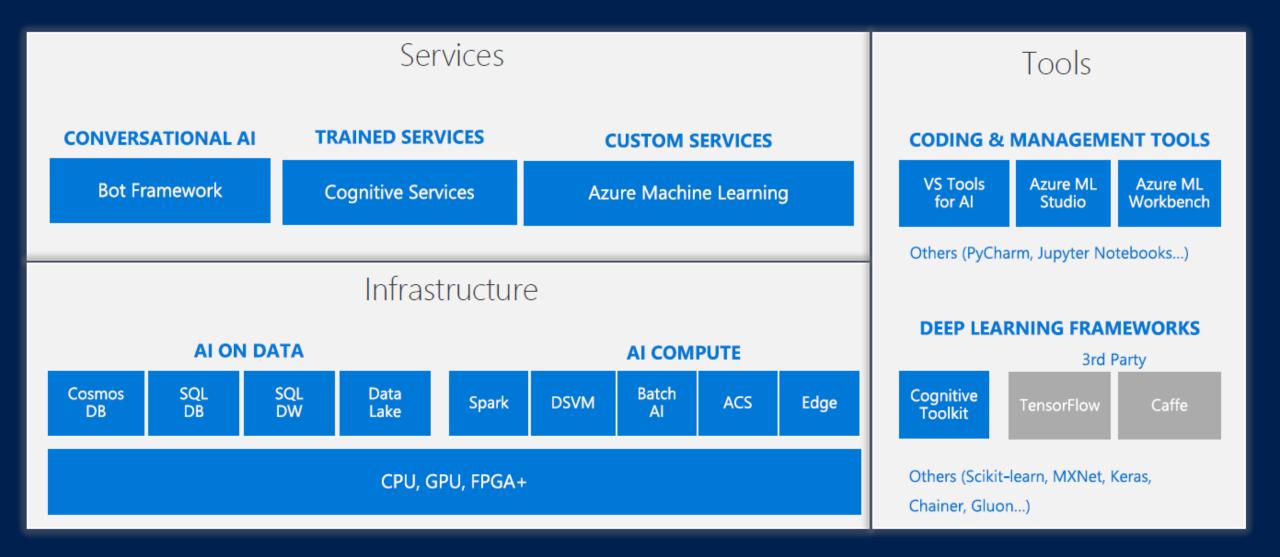
Transform data into prescriptive insights

## Operational Analytics

Actionable insights to optimize performance



# Al platform – infrastructure, services, tools to create your own



Democratizing AI - http://democratizing-ai-in-health.azurewebsites

ML and Dyslexia

### Conversational AI for healthcare services

Health chatbot service enables organizations to create their own bots to extend real-time answers to customers/patients

- ✓ HIPAA and ISO compliant system
- ✓ Built-in language understanding models
- ✓ Credible triage protocols and medical content



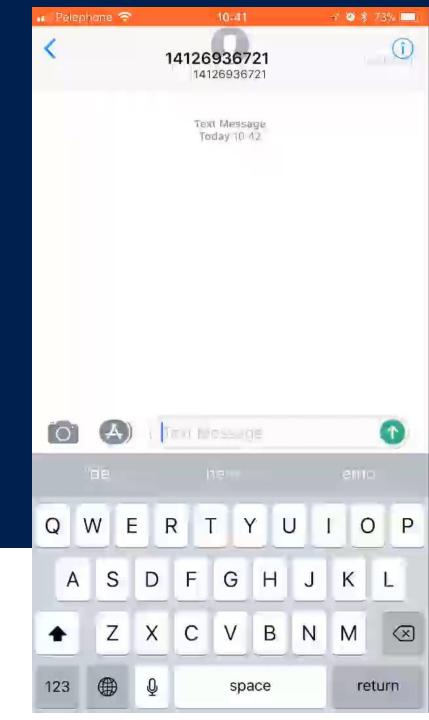
Triage symptoms, find appropriate care or an ER nearby



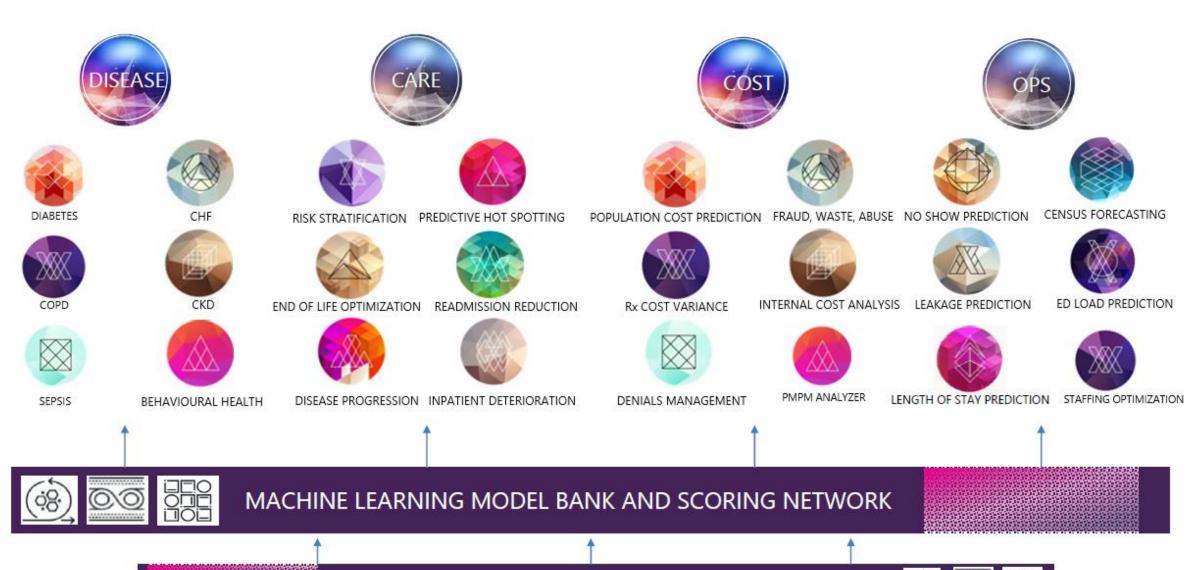
Proactive patient engagement to drive Rx adherence



Determine benefits eligibility and costs of new plan enrollees



### KENSCI.AI MACHINE LEARNING RISK PREDICTION SOLUTIONS



ens

# HELPING CUSTOMERS FIGHT DEATH WITH DATA SCIENCE

How do we make healthcare more affordable and accessible for 10M patients in Asia?





Fraud Prediction | Early Risk Markers for Preventive Health Physician Scheduling Optimization | Radiology Scheduling How do we predict risks across the care continuum including OP, ED, PCP?





1st Admission prediction | Post Discharge Care Plan Readmission Risk Prognosis How do transition to value based care without compromising on quality measures?





ACO cost prediction across care and ops Variation Reduction Prognosis

How do we ensure that the army remains in active duty for longer?



Risk Stratification and Readmission Reduction for CHF | COPD | Sepsis | CKD

How do predict the lifetime cost of healthcare for 9/11 first responders?



Disease progression prediction Cost of Care prediction | Co-morbidity prediction How do we reduce 'hovering' time for doctors and nurses in the general ward?





Early Warning System based on streaming data

# Leveraging Microsoft Hybrid Cloud Strategy for Telemedicine scenarios

Off-Premise On-Premise IT Hybrid Cloud Management Platform Provisioning, Deployment, Monitoring, Management **SQL** Predictive **Hospital Information Systems** Behavior **EMR** Microsoft Azure
IoT Suite /AI ML Readmissions Management **(** Connectivity Throughput Managemen Networking On Prem (ie Azure Stack) 200 (\$) Claims **Cloud Innovation Program Operational Costs** 

Data/Apps Strategies

### **Hybrid Strategy**

The whole distributed system works as a Unique, Coherent System compliant with local Regulations

#### **Application Strategy**

Device Data Acquisition and AI Algorithms stored on Azure Public Cloud Leveraging World Best Practices (Telemedicine, Clinical Analytics, Operational Analytics)

#### **Data Strategy**

All Patient and Critical Data structures are kept in the Country on on Prem / Azure Stack DataCenter. Realtime patient vital data are processed on Azure to then be consolidated on Prem

# Microsoft Azure CASE STUDY



MICROSOFT AZURE ISV: MedApp S.A.

WEB SITE: www.medapp.pl

**LOCATION**: Cracow, Poland

**ORG SIZE**: 35 employees

#### **MICROSOFT AZURE ISV PROFILE:**

MedApp is telemedical software provider. Application is based on Azure technology and work with compatible apps on smartphones, tablets laptops and PC's. There are three types of applications dedicated for patients, physicians and for every employee of Medical facility.

### **Microsoft**

### Azure – A Perfect Tool For Implementing Intellilgent Algorithms For Biomedical Signal Analysis in ECG

"We were looking for the best solutions for biomedical signals analysis. Microsoft Azure allowed us to overcome all difficulties, opened new opportunities, and proved to be safe enabler for medical software." – Mateusz Kierepka, CEO, MedApp S.A.

#### SITUATION

MedApp has more than 20 different algorithms which work on real-time recorded Electocardiography (ECG) medical examinations. They have already prepared database for receiving a lot of examinations in one time (sourced from different patients). After analysis performed by algorithms, they are sent to proper specialists. Currently, the examination and interpretation deal with ECG examinations. We undergo final tests for blood

pressure and glucose level analysis to be launched soon.

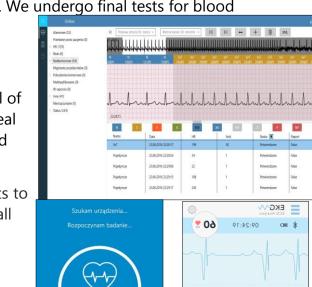
#### SOLUTION

MedApp needed to find a reliable solution, and Azure looks like fulfiled all of their requirements. Using MQ Telemetry Transport for sending exams in real time without worrying about overloading was exactly what we needed and due Azure flexibility it ensures smooth operations.

To keep highest security standars MedAPp performed several security tests to for unparalleled solution safety. Microsoft team supported MedApp with all the cloud knowledge, to ensure that medical database can be set up on Azure with full legal compliance

#### BENEFITS

MedApp is one of the most dynamic healthcare start-ups. It is crucially important to rely on safety, set up easiness and cost effectiveness, which Microsoft Azure fulfilled decently.







# Epic AI: From Data Science to Improved Outcomes





SAFETY



HAPPY





# InnerEye Assistive AI for Cancer Treatment

# BBC o sign in NEWS Click



Dr Raj Jena <sub>MD MRCP FRCR</sub> Honorary Consultant Clinical Oncologist & Lead Clinician for Stereotactic Radiosurgery Cambridge University Hospitals

## Addenbrooke's hospital, Cambridge

Digital Imaging and Pattern Recognition via Machine Learning Cloud technology that can measure tumors accurately in 3D from normal Computerized Tomography (CT) scans.





https://blogs.microsoft.com/blog/2018/01/17/future-computed-artificial-intelligence-role-society/

# People will only use technology they can trust

Brad Smith
President and Chief Legal Officer
Microsoft



